



NORTH AMERICAN CONSULTANTS, INC.

Neutral . Accessible . Committed

REQUEST FOR MEDICAL SERVICES

TYPE OF REPORT

See Reverse for Instructions & Price List

DATE OF REQUEST: _____

REQUESTED BY: _____

COMPANY NAME: _____

ADDRESS: _____

PHONE # : _____

ACCT #: _____

E-MAIL ADDRESS: _____

PHYSICIAN MEDICAL REVIEW: _____

(INCLUDES PROVIDER SUMMARY BREAKDOWN)

BILL AUDIT (U&C) (ADD. FEE): _____

REOPEN (NEW DOCUMENTS): _____

VERBAL FIRST (ADD. FEE): _____

MEDICAL OPINION ONLY(no bills): _____

DESIGNATION SERVICES: _____

DESIGNATION ONLY: _____

W/ SPECIAL REPORT: _____

FILM REVIEW SERVICES: _____

RE-READ ONLY: _____

RAD. BILL REVIEW: _____

IN HOUSE LINE BY LINE BILL AUDIT: _____

BILLING SPEC/RN LINE BY LINE AUDIT:

REOPEN (NEW BILLS): _____

FUTURE TREATMENT AUDIT REPORT: _____

COMPREHENSIVE NURSE REVIEW: _____

INDEPENDENT MEDICAL EXAM: _____

COMBO (IME EXAM & MEDICAL REVIEW): _____

VERBAL FIRST (ADD. FEE): _____

MOTION TO COMPEL IME REPORT: _____

ENGINEERING SERVICE: _____

BIO MECHANICAL - LOW IMPACT STUDY -

ACCIDENT RECONSTRUCTION _____

ENGINEER ANALYSIS ONLY _____

SPECIAL ENGINEERING SERVICE _____

RECORD RETRIEVAL SERVICE: _____

DWQ RECORD SERVICE: _____

MEDICAL FILE SUMMARY: _____

AFFIDAVIT SERVICES: _____

MEDICAL NECESSITY (PEER REVIEW REQ) _____

COST OF SERVICES (U&C REQUIRED) _____

MD/DC COST AFFIDAVIT (PEER REQUIRED) _____

ER COST REVIEW & AFFIDAVITS (MAX 2) _____

RAD. COST AFFIDAVIT (AFF ONLY) _____

DEPOSITION/TRIAL SCHEDULING: _____

TELEPHONE CONFERENCE: _____

If service requested by attorney, adjuster information is required:

Company: _____

Adjuster's name: _____

Email address: _____

Billing address: _____

Team Connect # (if applicable): _____

CLAIMANT'S NAME: _____

INSURED NAME: _____

CLAIM #: _____ DOI: _____

FILE # (if applicable): _____

SPECIAL INSTRUCTIONS:

If you prefer an Expert in a specific location or state, please indicate here:

Return Report No Later Than: _____

Assignment of this case to NAC as your Agent indicates you have expressly authorized NAC, our staff and our Contracted Expert(s) to review all available information relating to the insureds and/or third party claim to include medical files and health information.

A written report will be submitted unless instructed otherwise on all assignments.

OFFICE USE ONLY

BUSINESS CODE: _____ NAC _____

PROVIDER: _____ SALES PRICE: _____ TAX _____

AMOUNT BILLED: _____ FIELD REP _____ PAY _____ MISC _____

DOS. _____ TOTAL _____

DEFINITION OF SERVICES & PRICE ESTIMATES

Peer Review Services

Physician Medical Review: All medical reviews are comprised of a summary of the case, along with the expert's opinions and recommendations. The report also encompasses a breakdown of the billing by provider, medical necessity, causation, undocumented charges, and usual & customary fees. Any questions, concerns and comments written on the request form under Special Instructions will be addressed. *Please note, prices may vary depending on the size of the case file in which the expert needs to review and the level of complication.*

Medical Opinion Only (no bills): The expert reviews the medical records concerning the care and treatment of the claimant, providing an opinion and addressing any specific questions requested. Actual billing is not reviewed or addressed. These experts may include Life Care Planners, Vocational experts, Economic experts, Actuary experts, and others. *Price starts at \$2,500+.*

Chiropractic Reviews: *Price varies between \$1,000 and \$1,400+.* Based on volume and complexity of the file.

MD Reviews: *Price starts at \$1,500+.* Based on volume and complexity of the file.

Film Reviews: Complete radiological review of films with a detailed report: *Price starts at \$650 per MRI /CT study. Plain film X-Rays are \$350 per study. A cost affidavit may be produced for an additional fee.*

Verbal Report/Telephone Conference: Need a verbal report from our expert before a report is produced? We can have our expert call you to discuss his/her findings. Our legal department can also set-up a teleconference with our expert for you on a case that has already been completed. Please allow 48 hours for scheduling. *Price starts at a minimum of \$350.*

Line by Line CPT Coding Bill Audits

Billing Specialist/RN Line by Line Bill Audit (Usual & Customary): A billing specialist or RN reviews the records and bills to determine if they are in line with current National Fee Guidelines. *Pricing is based off how many lines/codes and the number of providers: 1-10 lines= \$300 per provider; 11-50 lines = \$450 per provider; 51-100 lines = \$600 per provider; Each additional 50 lines is an additional \$150 per provider. *Per case audit report fee is \$225. *Cost affidavits may also be produced for \$275 for each provider by the Billing Specialists or RN.*

Future Treatment Audit Report: A billing specialist or RN reviews the records and bills regarding estimates provided on future care to determine if fees are in line with current National Fee Guidelines. Surgical estimates and Life Care Plans may also be included for review. *Pricing starts at \$300+ per provider.*

Radiological Bill Audit: Conducted by a Radiologist who provides an in-depth analysis of the MRI/CT pricing for the geographical area in which the service was provided. *Price is \$550 per MRI /CT study.*

IN HOUSE - Line by Line Bill Audit (Usual & Customary): Charges are reviewed "In-House" by NAC to determine if they are in line with current National Fee Guidelines. (Usual and Customary variances are completed by inside personnel using CPT fee guidelines.) Bills and records are NOT reviewed for medical necessity or length of treatment. *Each provider = \$150; billing over \$25,000 on any 1 provider may incur an additional fee. *COST AFFIDAVITS ARE NOT AVAILABLE WITH THIS SERVICE. A BILLING SPECIALIST OR RN MUST BE UTILIZED.*

Engineering Services

Biomechanical Low Impact Study: A 2-part report which includes:
1) Evaluation of Delta V (Δv) & G Forces imparted to occupants involved in a minor impact with little or no visible damage. File consists of police report, damage appraisals & photos of both vehicles, all of which are admissible at trial. 2) A detailed Physicians Peer Review based on the records and Engineer's report. *Price: \$2,950 + cost of Peer Review.*

Accident Reconstruction: Physical inspection of vehicles and accident scene. "Application of the Laws of Physics" is used to determine initial speeds of the vehicles, vehicle direction and driver response. Includes Engineer Report and Photographs. *Price: \$5,000 plus travel fees.*

Engineer Analysis: Evaluation of the Delta V (Δv) & G Forces imparted to occupants involved in a minor impact with little or no visible damage. File consists of police report, damage appraisals & photos of both vehicles, all of which are admissible at trial. *Price: \$2,950+.*

Special Engineering Services: For any other case in which an engineer's expertise outside the scope of auto engineering may be of service. Specialties include, but are not limited to; Structural & Civil, Fire, Electrical and Water, out of State cases or DV Reports. *Price: \$1,500 + expert fee.*

Nurse Reviews

Comprehensive Nurse Review: A Nurse summarizes the file identifying any billing errors, obsolete codes, unusual codes and/or unrelated codes. This report gives the claims professional a basis by which to negotiate and settle their claim without the need for litigation. This report makes recommendations per the Official Disability Guidelines. *Base fee: \$750. An additional fee will apply for a line-by-line audit. Add an additional \$250 for each affidavit, if requested.*

EXPERTS: NAC will utilize a TEXAS expert on all cases unless special instructions are noted on request form to utilize an out of state expert.

IME Services

Independent Medical Evaluation (IME): An independent physician will examine the claimant. The physician will be based on the specialty you indicate under special instructions on the front of this form. *Price: \$1,200+ expert fee.*

Combo: Physician Peer Review and IME performed by the same physician with two separate reports. *Price: \$2,500 + expert fee.*

Motion To Compel IME Report: Expert reviews the medical records for care and treatment of the claimant then gives an opinion on if an IME is warranted. Included will be an explanation of what will happen during the IME exam and why it is necessary. **Prices start at \$1,000+.** A medical necessity affidavit may be produced for an additional fee.

Attorney Assisted Services

Medical File Summary: This report involves the creation of a detailed timeline for a medical file. You will receive a comprehensive spreadsheet listing each date of service and the results of each visit. *Price is based on \$70 per hour (minimum 2 hours).*

Affidavits

Follows Texas Civil Practice Code 18.001

Medical Necessity Affidavits: Expert reviews for services that are not medically necessary. A physician medical review must be completed in order to execute this affidavit. *Price is \$275 per affidavit.*

Physician Cost of Services Affidavits: Expert reviews for usual and customary. A physician review must be completed to execute this affidavit. *Price is \$275 per affidavit.*

ER Cost of Services Review with Cost Affidavits: **Only** the ER billing will be reviewed by an Emergency Room Physician. This service includes an affidavit only, no report will be produced. *Price is \$1,500 (maximum 2 providers).*

Radiological Cost Affidavits: A Radiologist will review and execute this affidavit. *Price is \$750+ per provider.*

Deposition Concierge Services

Complementary Deposition/Trial Scheduling: Upon notification of an impending deposition or trial, our Legal Coordinator will handle the scheduling of our expert(s) in connection to the case. If applicable, fees for our conference room rental will apply as well as the Expert's fee for deposition and/or trial.

PLEASE NOTE: Our experts are under contract and are required to testify on behalf of their handling of any report, if requested. All communication regarding deposition and/or testimony must be coordinated through NAC. For scheduling, please contact legal@northamericanconsultants.com

DWQ Record Services

DWQ Record Service: Records requested by Subpoena Duces Tecum with Direct Questions, or by Affidavit of Records, with or without Medical Authorization. All fees for medical, billing or radiology record expenses will be passed along to the client in addition to NAC rates. *Base fee is \$175.50 plus \$25 for each legal document sent out to include: Subpoena, Direct Questions, Affidavits and Notices.*

Miscellaneous Services

RECORD RETRIEVAL: *Base fee: \$45 per hour plus any fees charged by providers.*

INVESTIGATIONS: NAC offers a wide range of Investigation Services. Please see our NAC Investigative Request Form for more details.

DESIGNATION ONLY: If you have an expert designation deadline, we have authority from numerous experts to designate them ahead of time. You must notify NAC prior to designating one of our experts. If we receive the case, the designation fee is credited toward the cost of the review. *Price is \$150 per expert being designated.*

DESIGNATION WITH SPECIAL REPORT: Designation of an expert and quick turn-around time of a partial/supplement report purely for designation purposes. The Expert's report would be based on limited information available and time allotted for the report. Cases can usually be turned around in 24 hours or less. A rush fee will apply for the Expert only. *Price varies on a case-by-case basis.*

COPY FEE: Any case with records over 1000 pages will be charged a copy fee of \$.25 per page.

CANCELLATION POLICY: If NAC receives an assignment, prints the records, works up the case and selects an expert, there will be a minimum \$240 cancellation/handling fee if canceled by the client for any reason.

We at NAC strive to provide the fastest time service and the most professional product in the industry. In return, we request payment for our services within 30 days of our invoice.

Revised 01/2024 *Prices subject to change without notification*