



NORTH AMERICAN CONSULTANTS, INC.

Neutral . Accessible . Committed

REQUEST FOR MEDICAL SERVICES

TYPE OF REPORT

See Reverse for Instructions & Price List

DATE OF REQUEST: _____

REQUESTED BY: _____

COMPANY NAME: _____

CITY, STATE: _____

PHONE # : _____

ACCT #: _____

E-MAIL ADDRESS: _____

PHYSICIAN MEDICAL REVIEW _____

(INCLUDES PROVIDER SUMMARY BREAKDOWN)

ADDITIONAL SERVICES WITH PEER REVIEW:

+ BILL AUDIT (LINE BY LINE) (Addl fee)

MEDICAL OPINION ONLY (no bills) _____

DESIGNATION ONLY _____

FILM REVIEW RE-READ ONLY _____

IN HOUSE LINE BY LINE BILL AUDIT _____

BILLING SPEC/RN LINE BY LINE AUDIT _____

COMPREHENSIVE NURSE REVIEW _____

INDEPENDENT MEDICAL EXAM _____

COMBO (IME EXAM & MEDICAL REVIEW)

ENGINEERING SERVICE _____

BIO MECHANICAL - LOW IMPACT STUDY

ACCIDENT RECONSTRUCTION

ENGINEER ANALYSIS ONLY

SPECIAL ENGINEERING SERVICE

RECORD RETRIEVAL SERVICE _____

MEDICAL FILE SUMMARY _____

AFFIDAVIT SERVICES _____

MEDICAL NECESSITY (PEER REVIEW REQ) _____

COST OF SERVICES (U&C REQUIRED) _____

MD COST AFFIDAVIT (PEER REQUIRED) _____

DC COST AFFIDAVIT (PEER REQUIRED) _____

ER COST REVIEW & AFFIDAVITS (MAX 2) _____

DWQ RECORD SERVICE _____

DEPOSITION CONCIERGE SERVICE _____

DEPOSITION/TRIAL SCHEDULING

TELEPHONE CONFERENCE SCHEDULING

NAC CONFERENCE ROOM SCHEDULING

If service requested by attorney, adjuster information is required:

Company: _____

Adjuster's name: _____

Email address: _____

Billing address: _____

Team Connect # (if applicable): _____

CLAIMANT'S NAME: _____

INSURED NAME: _____

CLAIM #: _____ DOI: _____

FILE # (if applicable): _____

SPECIAL INSTRUCTIONS:

If you prefer an Expert in a specific location or state, please indicate here:

Return Report No Later Than: _____

Assignment of this case to NAC as your Agent indicates you have expressly authorized NAC, our staff and our Contracted Expert(s) to review all available information relating to the insureds and/or third party claim to include medical files and health information.

A written report will be submitted unless instructed otherwise on all assignments.

OFFICE USE ONLY

PROVIDER: _____

AMOUNT BILLED: _____

DOS. _____

METHOD OF ORDERING

EM P/U BUSINESS CODE: _____

FAX MAIL SALES PRICE: _____

FIELD REP _____ PAY _____

NAC _____

TAX _____

MISC _____

TOTAL _____

DEFINITION OF SERVICES & PRICE ESTIMATES

Please note that prices may vary depending on the size of the case file in which the expert has to review and complication level.

Peer Review Services

Physician Medical Review: All medical reviews include a summary of the case and Expert's opinions and recommendations. The report also includes a breakdown of the billing by: provider, medical necessity, causation, undocumented charges and usual & customary. All questions, concerns and comments are addressed when written on the request form under special instructions.

Chiropractic Reviews: Price varies between \$1,200 and \$1,500+; based on the size of the file the expert has to review and complication level.

MD Reviews: Price varies between \$1,500 and \$3,000+; based on the size of the file the expert has to review and complication level.

Medical Opinion Only (no bills): Price varies between \$1,500 and \$3,500+. Physician reviews the medical records for care and treatment of the claimant then gives an opinion and answers any specific questions when requested. Actual billing is not reviewed or addressed.

Designation Only: If you have an expert designation deadline but do not have all of the records, we have authority from numerous experts to designate them ahead of time. You **must** notify NAC prior to designating one of our experts. If we receive the case, the designation fee is waived. If the case settles with no peer review, **the fee is \$150.**

Film Reviews: Complete radiological review of films with detailed report: \$500 per MRI /CT study. Plain film x-rays are \$150 per study. A cost affidavit can be produced for an additional fee.

Jumbo Case: When billing total is more than \$50,000 and/or there are voluminous records, our costs will vary. Also; in some instances, we will not know expert's fees until the review is completed. Whenever possible, we will send a notification when the invoice (or 2 invoices, doctor and NAC) will exceed \$3,000. When requested, pre-approval from the requester will be obtained before handling.

Reopens: \$750- \$1,000 if:

- A) The original report is less than eight (8) months old.
- B) The additional bills are less than \$3,000.
- C) Additional documents do not exceed 300 pages.

Files that are over 8 months old or over \$3,000 in additional billing or exceed 300 additional pages of records will be considered a full peer review and will be charged at normal pricing.

Line by Line CPT Coding Bill Audits

IN HOUSE - Line By Line Bill Audit (Usual & Customary):

A physician does **NOT** review the bills or records for medical necessity or length of treatment. Charges are reviewed to determine if they are in line with current National Fee Guidelines. (Usual and Customary variances are completed by inside personnel using CPT fee guidelines) **Each provider = \$150; billing over \$25,000 on any 1 provider may incur an additional fee. COST AFFIDAVITS ARE NOT AVAILABLE WITH THIS SERVICE. A BILLING SPECIALIST OR RN MUST BE UTILIZED.**

Billing Specialist/RN Line By Line Bill Audit (Usual & Customary):

A billing specialist or RN reviews the records and bills to determine if they are in line with current National Fee Guidelines. **1-6 lines(codes) = \$225 per provider; 7 - 50 lines = \$350; 51+ lines(codes) = \$525 per provider. Cost affidavits can be produced for \$250 each provider by the Billing Specialists or RN.**

Engineering Services:

Biomechanical Low Impact Study: A 2-part report which includes; 1) Evaluation of Delta V(Δv) & G Forces imparted to occupants involved in a minor impact with little or no visible damage. File consists of police report, damage appraisals & photos of both vehicles, all of which are admissible at trial. 2) A detailed Amplified Physicians Peer Review based on the records and Engineer's report. **\$2,510 + cost of Peer Review**

Accident Reconstruction: Physical inspection of vehicles and accident scene. "Application of the Laws of Physics" is used to determine initial speeds of the vehicles, vehicle direction and driver response. Includes Engineer Report and Photographs. **\$5,000 (travel fees are extra)**

Engineer Analysis: Evaluation of the Delta V (Δv) & G Forces imparted to occupants involved in a minor impact with little or no visible damage. File consists of police report, damage appraisals & photos of both vehicles, all of which are admissible at trial. **Flat rate of \$2,000**

Special Engineering Services: For any other case in which an Engineer's expertise outside the scope of auto engineering may be of service. Specialties include, but are not limited to; Structural & Civil, Fire, Electrical and Water, out of State cases or DV Reports. **\$1,500 + expert fee**

IME Services

Independent Medical Evaluation (IME): An independent physician will examine the claimant. The physician will be based on the specialty you indicate under special instructions on the front of this form. **\$995 + expert fee**

Combo: Physician Peer Review and IME performed by the same physician with two separate reports. **\$2,250 + expert fee**

Attorney Assisted Services:

Medical File Summary: This is the process of providing a detailed time line of a medical file. You will receive a detailed spreadsheet listing each date of service and the results of that visit. Price is based on **\$60 per hour (minimum 2 hours)**

Affidavits: We will generate and have affidavits executed by the appropriate Expert. Affidavits are emailed to you within 3 days of the Peer Review. Affidavits will be billed separately.

Medical Necessity Aff: Follows Texas Civil Practice Code 18.001 for services that are not medically necessary. A physician medical review **must** be completed in order to execute this affidavit. **\$230 per affidavit**

Physician Cost of Services Aff: Follows Texas Civil Practice Code 18.001 for fees above usual and customary. A physician medical review **must** be completed to execute this affidavit. **Cost of Affidavits: 1 provider = \$500, 2+ providers = \$225 per additional affidavit**

Initial ER Cost of Services Review with Cost Aff: Follows Texas Civil Practice Code 18.001 for fees above usual and customary. Only the **Initial ER** billing, within 5 days of the injury, will be reviewed. Completed by an Emergency Room Physician. **\$1,500 (maximum 2 providers)**

Deposition Concierge Services:

PLEASE NOTE: Our physicians are under contract and are required to testify on behalf of their handling of any report if requested. We require that all communication regarding deposition and/or testimony in conjunction with cases be coordinated through NAC for control purposes.

***NAC is unable to schedule expert for trial and/or deposition until payment for all past due invoices (and/or expert retainer fees) is fulfilled. For scheduling, please contact legal@northamericanconsultants.com**

Deposition/Trial Scheduling: Upon notification of an impending deposition or trial, our Legal Coordinator will handle the scheduling of our expert(s) in connection to the case. There is an automatic handling fee of **\$275**, per claimant and expert for this service. This fee includes; providing the expert's availability, invoice preparation & notice submission. Additional fees may include; conference room rental, preparation of Subpoena Duces Tecum and any delivery mileage.

DWQ Record Service: Records requested by Subpoena Duces Tecum with Direct Questions, or by Affidavit of Records, with or without Medical Authorization. All fees for medical, billing or radiology record expenses will be passed along to the client in addition to NAC rates. **Base fee is \$175.50 plus \$25 for each legal document sent out to include: Subpoena, Direct Questions, Affidavits and Notices.**

Nurse Reviews:

Comprehensive Nurse Review: A Nurse summarizes the file identifying any billing errors, obsolete codes, unusual codes and/or unrelated codes. This report gives the claims professional a basis by which to negotiate and settle their claim without the need for litigation. This report makes recommendations per the Official Disability Guidelines. **\$500 flat fee**

Miscellaneous Services

RECORD RETRIEVAL: \$39 per hour plus any any fees charged by the providers.

RESEARCH FEE: A fee of \$90.00 per hour will be charged on any case wherein we are asked to locate/retain a physician in a particular area or State that we do not have. Fee will be waived if case received to work.

COPY FEE: Any case with records over 2" in height (or 500 pages.) will be charged a copy fee of \$.25 per page.

CANCELLATION POLICY: If NAC receives an assignment, selects an expert and prints the records, there will be a minimum **\$240** cancellation/handling fee if canceled by client for any reason.

INVESTIGATIONS: NAC offers a wide range of Investigation Services. Please see our NAC Investigative Request Form for more details.

EXPERTS: NAC will utilize a TEXAS expert on all cases unless special instructions are noted on request form to utilize an out of state expert.

Revised 01/2022 *Prices subject to change without notification*