



# NORTH AMERICAN CONSULTANTS, INC.

## Texas Private Security Bureau License # A16282

### INVESTIGATIVE UNIT - REQUEST FOR SERVICE

DATE OF REQUEST: \_\_\_\_\_ REQUESTED BY: \_\_\_\_\_

COMPANY NAME: \_\_\_\_\_

CITY, STATE: \_\_\_\_\_ PHONE #: \_\_\_\_\_

E-MAIL ADDRESS: \_\_\_\_\_ ACCT #: \_\_\_\_\_

**CIRCUMSTANCES:** Subject is \_\_\_\_\_ under \_\_\_\_\_  
\_\_\_\_\_ for a loss, which occurred on \_\_\_\_\_ date.

SUBJECT NAME: _____	DOB _____
INSURED NAME: _____	CLAIM # _____
DOL: _____	DL/SSN #: _____
SUBJECT ADDRESS: _____	SUBJECT PH. NUMBER: _____

<b><u>ACTIVITY CHECK</u></b> <input type="checkbox"/>	<b>SPECIAL</b>	<b>INSTRUCTIONS:</b>
LIMITED ____ HOURS RECORDS Y / N ( <i>CIRCLE ONE</i> )	_____	_____
<b><u>SURVEILLANCE</u></b> <input type="checkbox"/>	_____	_____
<b><u>SPECIAL INVESTIGATION</u></b> <input type="checkbox"/>	_____	_____
<b><u>LIMITED POINTED VIEW</u></b> <input type="checkbox"/>	_____	_____
<b><u>DEPENDENCY CHECK</u></b> <input type="checkbox"/>	<b>ADJUSTER NAME AND EMAIL:</b> _____	
<b><u>RECORDS CHECK</u></b> <input type="checkbox"/>		
DESCRIBE: _____		
<b><u>DOUBLE COVERAGE AFFIDAVIT</u></b> <input type="checkbox"/>	<b><u>CANVAS REPORTS:</u></b>	
<b><u>NON PARTY SUBPOENA DELIVERY</u></b>	Healthcare Facility Check <input type="checkbox"/>	
	Social Media <input type="checkbox"/>	
	<b><u>TRIAL EXHIBITS</u></b>	
	Demonstrative posters <input type="checkbox"/>	

<b><u>OFFICE USE ONLY</u></b>	<b><u>METHOD OF ORDERING</u></b>	NAC _____
ASSIGNED TO: _____	EM P/U BUSINESS CODE: _____	TAX _____
HOURS WORKED: _____	FAX MAIL SALES PRICE: _____	MISC _____
# PHOTOS: _____	SPEC EQUIP CHG: _____	MISC _____
TRAVEL FEES: _____		TOTAL _____

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[www.northamericanconsultants.com](http://www.northamericanconsultants.com)

## EXPLANATIONS & PRICING ESTIMATES

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**Unless otherwise specified all reports are at a rate of \$90 per hour plus thirty-five (\$.35) per mile traveled. Any limit on hours spent should be established up front by the Customer and NAC, Inc.**

**ACTIVITY CHECK:** The objective of the report is to determine the subject's daily activities, his extent of disability (if any) and are they gainfully employed in any manner or capacity.

**SURVEILLANCE:** There are two specific types of surveillance:

1. We believe the subject is working but cannot determine their current employer – our objective is to follow him/her to work.
2. We do not believe the subject's activities are consistent with the disability claimed. We therefore obtain video and still photographs of subject's activities consistent or not with the allegations claimed.

**SPECIAL INVESTIGATION:** The customer requires detailed investigative work as described in the instructions paragraph. This may include records check if requested.

**LIMITED POINTED:** The customer requests specific points for handling of the assignment.

**DEPENDENCY CHECK:** Customer requests status of dependent/s or children of the person involved in the matter.

**RECORDS CHECK:** **Any fees incurred will be paid by the customer in addition to NAC hourly rate.**

The customer requests that specific records be obtained.

**DOUBLE COVERAGE AFFIDAVIT:** This service will aid the adjuster in determining if their policy holder has multiple policies. The affidavit simply states the insured had no other policy or additional insurance on the date of the incident. A mobile notary will assist in obtaining the signature of the policyholder and will email the affidavit to NAC for quick delivery to the client. (We will make a copy to the insured if requested.)

**HEALTHCARE PROVIDER CANVASS:** NAC offers an alternative to traditional investigative services through our Health Care Provider Canvasses Service. Highly skilled professionals research and locate the subject's medical history, recent health facility visits to clinic, hospitals and pharmacies. These searches provide the claims professional with valuable information that assists in making the best claim decision.

Customized to provide positive results; our professional staff will review your referral, verify addresses on each individual and provide viable solutions based on those findings. We provide standard searches, which include a set number of facilities, as well as a more customized search. The customized search will encompass multiple locations and/or facilities as well as specialty offices, in the event of specific types of injuries such as ones requiring orthopedic care. The canvass typically discloses facilities that provided treatment or services to the subject with dates of treatment and requirements for obtaining medical records. Hourly pricing is based on the number of searches requested (15 or 30) and not based on the number of successful providers located.

**TRIAL EXHIBITS:** Ever wish you could SHOW the jury exactly what you are trying to explain as far as damages to vehicles? We can help! Let us take your vehicle damage photos and enlarge them to 24x36 mounted boards. The jury can then see for themselves the extent of vehicle damage versus the medicals being claimed. Must have digital photos. Investigative rates apply.

**NON-PARTY SUBPOENA SERVICE** – We can have our Private Investigator deliver and serve a subpoena on a non-party individual on your claim. This service does not require a process server but an individual who is NOT a party to the claim and licensed by the Texas Board of Private Investigators. Texas Rules of Civil Procedure 176.5