



# NORTH AMERICAN CONSULTANTS, INC.

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## REQUEST FOR MEDICAL SERVICES

### TYPE OF REPORT

See Reverse for Instructions & Price List

DATE OF REQUEST: \_\_\_\_\_

REQUESTED BY: \_\_\_\_\_

COMPANY NAME: \_\_\_\_\_

CITY, STATE: \_\_\_\_\_

PHONE # : \_\_\_\_\_

ACCT #: \_\_\_\_\_

**E-MAIL ADDRESS:** \_\_\_\_\_

PHYSICIAN MEDICAL REVIEW: \_\_\_\_\_

(INCLUDES PROVIDER SUMMARY BREAKDOWN)

BILL AUDIT (U&C) (ADD. FEE): \_\_\_\_\_

REOPEN (NEW DOCUMENTS): \_\_\_\_\_

MEDICAL OPINION ONLY (no bills): \_\_\_\_\_

DESIGNATION SERVICES: \_\_\_\_\_

DESIGNATION ONLY: \_\_\_\_\_

W/ SPECIAL REPORT: \_\_\_\_\_

FILM REVIEW SERVICES: \_\_\_\_\_

RE-READ ONLY: \_\_\_\_\_

RAD. BILL REVIEW: \_\_\_\_\_

IN HOUSE LINE BY LINE BILL AUDIT: \_\_\_\_\_

BILLING SPEC/RN LINE BY LINE AUDIT:

REOPEN (NEW BILLS): \_\_\_\_\_

COMPREHENSIVE NURSE REVIEW: \_\_\_\_\_

INDEPENDENT MEDICAL EXAM: \_\_\_\_\_

COMBO (IME EXAM & MEDICAL REVIEW): \_\_\_\_\_

ENGINEERING SERVICE: \_\_\_\_\_

BIO MECHANICAL - LOW IMPACT STUDY -

ACCIDENT RECONSTRUCTION \_\_\_\_\_

ENGINEER ANALYSIS ONLY \_\_\_\_\_

SPECIAL ENGINEERING SERVICE \_\_\_\_\_

RECORD RETRIEVAL SERVICE: \_\_\_\_\_

MEDICAL FILE SUMMARY: \_\_\_\_\_

AFFIDAVIT SERVICES: \_\_\_\_\_

MEDICAL NECESSITY (PEER REVIEW REQ) -

COST OF SERVICES (U&C REQUIRED) \_\_\_\_\_

MD COST AFFIDAVIT (PEER REQUIRED) \_\_\_\_\_

DC COST AFFIDAVIT (PEER REQUIRED) \_\_\_\_\_

ER COST REVIEW & AFFIDAVITS (MAX 2) -

RAD. COST AFFIDAVIT (AFF ONLY) \_\_\_\_\_

DWQ RECORD SERVICE: \_\_\_\_\_

DEPOSITION/TRIAL SCHEDULING: \_\_\_\_\_

TELEPHONE CONFERENCE: \_\_\_\_\_

*If service requested by attorney, adjuster information is required:*

Company: \_\_\_\_\_

Adjuster's name: \_\_\_\_\_

Email address: \_\_\_\_\_

Billing address: \_\_\_\_\_

Team Connect # (if applicable): \_\_\_\_\_

CLAIMANT'S NAME: \_\_\_\_\_

INSURED NAME: \_\_\_\_\_

CLAIM #: \_\_\_\_\_ DOI: \_\_\_\_\_

FILE # (if applicable): \_\_\_\_\_

### **SPECIAL INSTRUCTIONS:**

*If you prefer an Expert in a specific location or state, please indicate here:*

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Return Report No Later Than: \_\_\_\_\_

Assignment of this case to NAC as your Agent indicates you have expressly authorized NAC, our staff and our Contracted Expert(s) to review all available information relating to the insureds and/or third party claim to include medical files and health information.

A written report will be submitted unless instructed otherwise on all assignments.

### **OFFICE USE ONLY**

BUSINESS CODE: \_\_\_\_\_ NAC \_\_\_\_\_

PROVIDER: \_\_\_\_\_ SALES PRICE: \_\_\_\_\_ TAX \_\_\_\_\_

AMOUNT BILLED: \_\_\_\_\_ FIELD REP \_\_\_\_\_ PAY \_\_\_\_\_ MISC \_\_\_\_\_

DOS. \_\_\_\_\_ TOTAL \_\_\_\_\_

# DEFINITION OF SERVICES & PRICE ESTIMATES

## Peer Review Services

All medical reviews include a summary of the case and Expert's opinions and recommendations. The report also includes a breakdown of the billing by provider, medical necessity, causation, undocumented charges and usual & customary. All questions, concerns and comments are addressed when written on the request form under special instructions. **Please note that prices may vary depending on the size of the case file in which the expert has to review and complication level.**

**Medical Opinion Only (no bills):** Expert reviews the medical records for care and treatment of the claimant then gives an opinion and addresses any specific questions requested. Actual billing is not reviewed or addressed. These experts include Life Care Planners, Vocational experts, Economist experts, Actuary experts, etc. **Price starts at \$2,500+.**

**Chiropractic Reviews:** **Price varies between \$1,000 and \$1,400+.** Based on volume and complexity of the file.

**MD Reviews:** **Price starts at \$1,500+.** Based on volume and complexity of the file.

**Film Reviews:** Complete radiological review of films with a detailed report: **Price starts at \$500 per MRI /CT study. Plain film X-Rays are \$200 per study. A cost affidavit may be produced for an additional fee.**

**Reopens:** **Price starts at \$750;** Files that are over 8 months old or over 300 additional pages of additional records will be considered a full peer review and will be charged at normal pricing.

**Verbal Report:** Need a verbal report from our expert before a report is produced? We can have our expert call you to discuss his/her findings. **Price is \$350 plus expert's fee for teleconference time.**

## Line by Line CPT Coding Bill Audits

**IN HOUSE - Line by Line Bill Audit (Usual & Customary):** A physician does NOT review the bills or records for medical necessity or length of treatment. Charges are reviewed to determine if they are in line with current National Fee Guidelines. (Usual and Customary variances are completed by inside personnel using CPT fee guidelines) **Each provider = \$150; billing over \$25,000 on any 1 provider may incur an additional fee. \*COST AFFIDAVITS ARE NOT AVAILABLE WITH THIS SERVICE. A BILLING SPECIALIST OR RN MUST BE UTILIZED.**

**Billing Specialist/RN Line by Line Bill Audit (Usual & Customary):** A billing specialist or RN reviews the records and bills to determine if they are in line with current National Fee Guidelines. **Pricing is based off how many lines/codes and the number of providers; 1-6 lines= \$225 per provider; 7-50 lines = \$350 per provider; 51-250 lines = \$525 per provider; 250+ lines are priced on a case-by-case basis. \*Cost affidavits may be produced for \$250, each provider by the Billing Specialists or RN.**

**Radiological Bill Audit:** Conducted by a Radiologist who provides an in-depth analysis of the MRI/CT pricing for the geographical area in which the service was provided. **Price is \$550 per MRI /CT study.**

## Engineering Services

**Biomechanical Low Impact Study:** A 2-part report which includes;  
1) Evaluation of Delta V ( $\Delta v$ ) & G Forces imparted to occupants involved in a minor impact with little or no visible damage. File consists of police report, damage appraisals & photos of both vehicles, all of which are admissible at trial. 2) A detailed Physicians Peer Review based on the records and Engineer's report. **Price; \$2,000 + cost of Peer Review.**

**Accident Reconstruction:** Physical inspection of vehicles and accident scene. "Application of the Laws of Physics" is used to determine initial speeds of the vehicles, vehicle direction and driver response. Includes Engineer Report and Photographs. **Price; \$5,000 plus travel fees.**

**Engineer Analysis:** Evaluation of the Delta V ( $\Delta v$ ) & G Forces imparted to occupants involved in a minor impact with little or no visible damage. File consists of police report, damage appraisals & photos of both vehicles, all of which are admissible at trial. **Price; \$1,500+.**

**Special Engineering Services:** For any other case in which an engineer's expertise outside the scope of auto engineering may be of service. Specialties include, but are not limited to; Structural & Civil, Fire, Electrical and Water, out of State cases or DV Reports. **Price; \$1,500 + expert fee.**

## Nurse Reviews

**Comprehensive Nurse Review:** A Nurse summarizes the file identifying any billing errors, obsolete codes, unusual codes and/or unrelated codes. This report gives the claims professional a basis by which to negotiate and settle their claim without the need for litigation. This report makes recommendations per the Official Disability Guidelines. **Base fee; \$750. An additional fee will apply for a line-by-line audit. Add an additional \$250 for each affidavit, if requested.**

## IME Services

**Independent Medical Evaluation (IME):** An independent physician will examine the claimant. The physician will be based on the specialty you indicate under special instructions on the front of this form. **Price; \$995 + expert fee.**

**Combo:** Physician Peer Review and IME performed by the same physician with two separate reports. **Price; \$2,250 + expert fee.**

## Attorney Assisted Services

**Medical File Summary:** This is the process of providing a detailed time line of a medical file. You will receive a detailed spreadsheet listing each date of service and the results of that visit. **Price is based on \$60 per hour (minimum 2 hours).**

## Affidavits

Follows Texas Civil Practice Code 18.001

**Medical Necessity Affidavits:** Expert reviews for services that are not medically necessary. A physician medical review **must** be completed in order to execute this affidavit. **Price is \$250 per affidavit.**

**Physician Cost of Services Affidavits:** Expert reviews for usual and customary. A physician review **must** be completed to execute this affidavit. **Price is \$250 per affidavit.**

**ER Cost of Services Review with Cost Affidavits:** **Only** the ER billing will be reviewed by an Emergency Room Physician. This service includes an affidavit only, no report will be produced. **Price is \$1,500 (maximum 2 providers).**

**Radiological Cost Affidavits:** A Radiologist will review and execute this affidavit. **Price is \$700 per provider.**

## Deposition Concierge Services

**Complementary Deposition/Trial Scheduling:** Upon notification of an impending deposition or trial, our Legal Coordinator will handle the scheduling of our expert(s) in connection to the case. If applicable, fees for our conference room rental will apply as well as the Expert's fee for deposition and/or trial.

**PLEASE NOTE: Our experts are under contract and are required to testify on behalf of their handling of any report, if requested. All communication regarding deposition and/or testimony must be coordinated through NAC. For scheduling, please contact [legal@northamericanconsultants.com](mailto:legal@northamericanconsultants.com)**

## DWQ Record Services

**DWQ Record Service:** Records requested by Subpoena Duces Tecum with Direct Questions, or by Affidavit of Records, with or without Medical Authorization. All fees for medical, billing or radiology record expenses will be passed along to the client in addition to NAC rates. **Base fee is \$175.50 plus \$25 for each legal document sent out to include: Subpoena, Direct Questions, Affidavits and Notices.**

## Miscellaneous Services

**RECORD RETRIEVAL:** **Base fee; \$39 per hour plus any fees charged by providers.**

**INVESTIGATIONS:** NAC offers a wide range of Investigation Services. Please see our NAC Investigative Request Form for more details.

**DESIGNATION ONLY:** If you have an expert designation deadline, we have authority from numerous experts to designate them ahead of time. You must notify NAC prior to designating one of our experts. If we receive the case, the designation fee is waived. If the case settles with no peer review, **fee is \$150.**

**DESIGNATION WITH SPECIAL REPORT:** Designation of an expert and quick turn-around time of a partial/supplement report purely for designation purposes. The Expert's report would be based on limited information available and time allotted for the report. Cases can usually be turned around in 24 hours or less. A rush fee will apply for the Expert only. **Price varies on a case-by-case basis.**

**COPY FEE:** Any case with records over 1000 pages will be charged a copy fee of \$.25 per page.

**CANCELLATION POLICY:** If NAC receives an assignment, prints the records, works up the case and selects an expert, there will be a minimum \$240 cancellation/handling fee if canceled by the client for any reason.

**EXPERTS:** NAC will utilize a TEXAS expert on all cases unless special instructions are noted on request form to utilize an out of state expert.

Revised 02/2023 \*Prices subject to change without notification\*