



NORTH AMERICAN CONSULTANTS, INC.

Texas Private Security Bureau License # A16282



INVESTIGATIVE UNIT - REQUEST FOR SERVICE

DATE OF REQUEST: _____ REQUESTED BY: _____

COMPANY NAME: _____

CITY, STATE: _____ PHONE #: _____

E-MAIL ADDRESS: _____ ACCT#: _____

If the requestor is a law firm, the following is requested:

Company: _____ Adjuster's name: _____ Email: _____

Billing address: _____

CIRCUMSTANCES: Subject is Witness Defendant Plaintiff Other:

under W/C MVC Other: _____ **for a loss, which occurred on** _____ **date.**

SUBJECT NAME: _____

CLAIM # _____

INSURED NAME: _____

DL/SSN #: _____

DOB: _____ DOL: _____

SUBJECT PH. NUMBER: _____

SUBJECT ADDRESS: _____

PLEASE SEE REVERSE OF INVESTIGATIVE REQUEST FORM FOR DESCRIPTION OF SERVICES AND PRICING INFORMATION.

PLEASE PROVIDE ANY SPECIAL INSTURCTIONS OR DETAILS BELOW REGARDING YOUR FILE:

SURVEILLANCE:

INTERVIEW/ RECORDED STATEMENT :

WITNESS LOCATE/ SKIP TRACING:

TRIAL EXHIBITS/DEMONSTRATIVES:

DOUBLE COVERAGE AFFIDAVIT:

NON-PARTY SUBPOENA SERVICE:

HEALTHCARE PROVIDER CANVAS:

PERSONAL INFORMATION SEARCH:

RECORDS/ASSET CHECK:

DEPENDENCY/WIDOW CHECK:

ACTIVITY CHECK:

SPECIAL INV/LIMITED POINTED:

OFFICE USE ONLY

METHOD OF ORDERING

ASSIGNED TO: _____

EM P/U BUSINESS CODE: _____

NAC _____

HOURS WORKED: _____

FAX MAIL SALES PRICE: _____

TAX _____

PHOTOS: _____

SPEC EQUIP CHG: _____

MISC _____

TRAVEL FEES: _____

MISC _____

TOTAL _____

P. O. Box 6439, Kingwood, Texas 77325-6439 ♦ Phone: (281) 358-4007 ♦ Fax: (281) 358-4263

www.northamericanconsultants.com

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EXPLANATIONS & PRICING ESTIMATES

**Unless otherwise specified, all services are billed at a rate of \$90 per hour, \$.35 per mile traveled plus expenses.
Budget should be established up front by the Customer and NAC, Inc. prior to the start of handling the file.**

SURVEILLANCE: There are several reasons to conduct a surveillance. Generally, the client may need to verify the validity of a claim or concern. We therefore obtain video and/or still photographs of a subject's activities to determine if they are consistent or not with the allegations claimed. A surveillance may be warranted for; auto claims, workers compensation, personal injury claims, or other personal concerns.

INTERVIEW/RECORDED STATEMENT When an event occurs, it is imperative to know exactly what happened. An interview with witness(es) or anyone affiliated with the claim/loss should be conducted as soon as possible. A standard witness form can be utilized during the interview or the client can provide their own.

WITNESS LOCATE/SKIP TRACING: We will locate the party in question (witness, insured, etc.), and while present, put them in contact with the client/attorney/adjuster via telephone.

TRIAL EXHIBITS/DEMONSTRATIVES: Ever wish you could SHOW the jury exactly what you are trying to explain as far as damages or lack thereof? We can help! Let us take your photographs and enlarge them to 24x36 mounted boards. The jury can then better understand the extent or lack of damages/injuries. The client must provide high resolution digital photos in order for us to provide the best possible outcome.

DOUBLE COVERAGE AFFIDAVIT: This service will aid the adjuster in determining if their policy holder has multiple policies. The affidavit simply states the insured had no other policy or additional insurance on the date of the incident. A mobile notary will assist in obtaining the signature of the policyholder.

NON-PARTY SUBPOENA SERVICE: We can have our Private Investigator deliver and serve a subpoena on a non-party individual on your claim. This service does not require a process server but an individual who is NOT a party to the claim and licensed by the Texas Board of Private Investigators. Texas Rules of Civil Procedure 176.5

HEALTHCARE PROVIDER CANVAS: Highly skilled professionals research and locate the subject's medical history, recent health facility visits to clinic, hospitals and pharmacies. These searches provide the claims professional with valuable information that assists in making the best claim decision. Hourly pricing is based on the number of searches requested (15 or 30) and not based on the number of successful providers located.

PERSONAL INFORMATION SEARCH: This is NOT a CONSUMER REPORT and does not constitute a "consumer report" under the Fair Credit Reporting Act ("FCRA"). This report may not be used to determine the eligibility for credit, insurance, employment or any purpose regulated under the FCRA. NAC can provide personal reports on; criminal background, driver licenses, professional licenses, voters registration, phone reports, address reports, social media, property/vehicle searches etc.

RECORDS/ASSET CHECK: The customer requests that specific records be obtained. Any fees incurred will be billed to the customer in addition to NAC's hourly rate.

DEPENDENCY/WIDOW CHECK: Customer requests status of dependent(s) or children of the person involved in the matter.

ACTIVITY CHECK: The objective of the report is to determine the subject's daily activities, his extent of disability (if any) and are they gainfully employed in any manner or capacity. We believe the subject is working but cannot determine their current employer – our objective is to follow him/her to work. No photographs or video will be taken.

SPECIAL INVESTIGATION/LIMITED POINTED: The customer requires specific points for handling of an assignment. The customer must provide special instructions and any specific details regarding the file.